

Operation Instruction



PH Series Electronic Balance



PRECIZIO WAAGE GmbH
www.preciziowaage.com

PRECIZIO WAAGE GmbH
www.preciziowaage.com

Table of Contents

1.	<u>IMPORTANT</u>	1
2.	<u>SAFETY INFORMATION</u>	1
3.	<u>OPERATING GUIDELINES</u>	1
4.	<u>INSTALLATION AND USE LOCATION</u>	1
5.	<u>PRODUCT SPECIFICATIONS</u>	2
6.	<u>DISPLAY</u>	2
7.	<u>CONTROLS</u>	3
8.	<u>PACKING LIST</u>	3
9.	<u>UNPACKING</u>	3
10.	<u>INSTALLATION</u>	3
11.	<u>GETTING STARTED</u>	4
12.	<u>CALIBRATION</u>	4
13.	<u>ZERO</u>	4
14.	<u>LINEAR CALIBRATION</u>	4
15.	<u>TARE</u>	6
16.	<u>UNIT CONVERSION</u>	6
17.	<u>COUNTING FUNCTION</u>	6
18.	<u>OVERLOAD WARNING</u>	6
19.	<u>RS232 PRINTOUT SETTINGS</u>	6
20.	<u>CLEANING</u>	7
21.	<u>TROUBLESHOOTING</u>	8
22.	<u>FACTORY TESTING</u>	9

22. Factory Testing

Your balance has undergone extensive quality control (QC) testing at the laboratory prior to shipment. The following QC tests have been conducted:

1 MARGIN OF ERROR

Testing is performed to verify that the margin of error is less than 0.03g for a 0.01g balance.

2 LINEARITY

This testing is conducted with 4 different weights measured 4 times. For example, for a 1000g maximum-capacity balance, linearity testing will be conducted with weights of 200g, 500g, 800g, and 1000g. Larger capacity scales are tested with more weights and more repetitions of testing. Testing is conducted until the readings are consistent and accurate.

3 REPEATABILITY

A weight representing the maximum capacity of the balance is weighed 10 times until the margin of error for each weighing is less than the acceptable specified margin of error, i.e., less than .03g for a .01g accuracy balance. As an example, for a 2000g maximum capacity balance, a 2000g weight is used. To pass the repeatability test, each reading must fall within 1999.97g and 2000.03g.

4 FOUR POINTS TESTING

Four points testing is conducted by placing a weight on each corner of the pan consecutively (not at the same time) and taking a reading each time. Each reading should fall within the accepted margin of error to pass the test.

21.Troubleshooting

Problem	Cause	Solution
The balance does not power up / display does not illuminate.	Damage or defects in the power cord	Replace the power cord.
	One or both ends of the power cord not properly connected	Ensure both ends of the power cord are securely connected.
The weight display does not settle / decimal point flashes continuously.	External sources of vibration	Remove vibrating equipment or improve the working condition to dampen vibrations.
	Something possibly touching and/or under the weighing pan	Remove the weighing pan and ensure that nothing is touching it and there is nothing under the pan.
	Wind currents	Close any open doors and windows, check for vents that may be impacting the balance.
	Large swings in the temperature or humidity levels around the balance	Adjust environmental controls to stabilize the temperature and humidity.
	Unstable power supply voltage	Use a voltage stabilizer on the power supply.
	Equipment in the vicinity producing high levels of electromagnetic interference or other forms of radiation	Locate the balance away from such equipment or use shielding devices.
--oL-- is displayed.	Balance is overloaded	Remove objects from the weighing pan.
	No signal from the sensor	Ensure the weighing pan is in contact with the limit screw or support block. If this fails, contact customer support.
The scale measurement error is large.	Balance is out of calibration	Place the standard weight on the weighing pan to compare the values. Calibrate the scale. (See pp. 5-6 for details.)
There is no activity on the display during weighing.	Sensor is locked/frozen up	Tap the sensor and check to see if it responds. If not, contact customer support.
	Microchip damage	Contact customer support

If these troubleshooting measures do not solve the problem, contact customer support. The balance should be serviced by authorized technicians only.

1. Important

Thank you for purchasing the Precision Balance. To ensure safe and reliable operation, please read the user manual carefully before use and follow all operating and safety instructions.

2. Safety Information

- Use 100V-240V power supply.
- Disconnect the balance from the power supply when installing or moving the balance.
- Do not operate the balance in environments where flammable gasses or vapors may be present.
- Wear appropriate personal protective equipment (PPE) when operating the balance.
- Do not operate the balance if it is in any type of standing liquid.
- Do not mix incompatible materials on the weighing pan.

3. Operating Guidelines

- Do not drop objects onto the weighing pan to avoid damaging the load cell.
- Allow the balance to warm up for 15-20 minutes before using. (If not urgent for use)
- Do not exceed the maximum capacity of the balance. If --oL-- appears on the display, the balance is overloaded. Remove objects until the amount to be weighed is less than the maximum capacity of the balance.

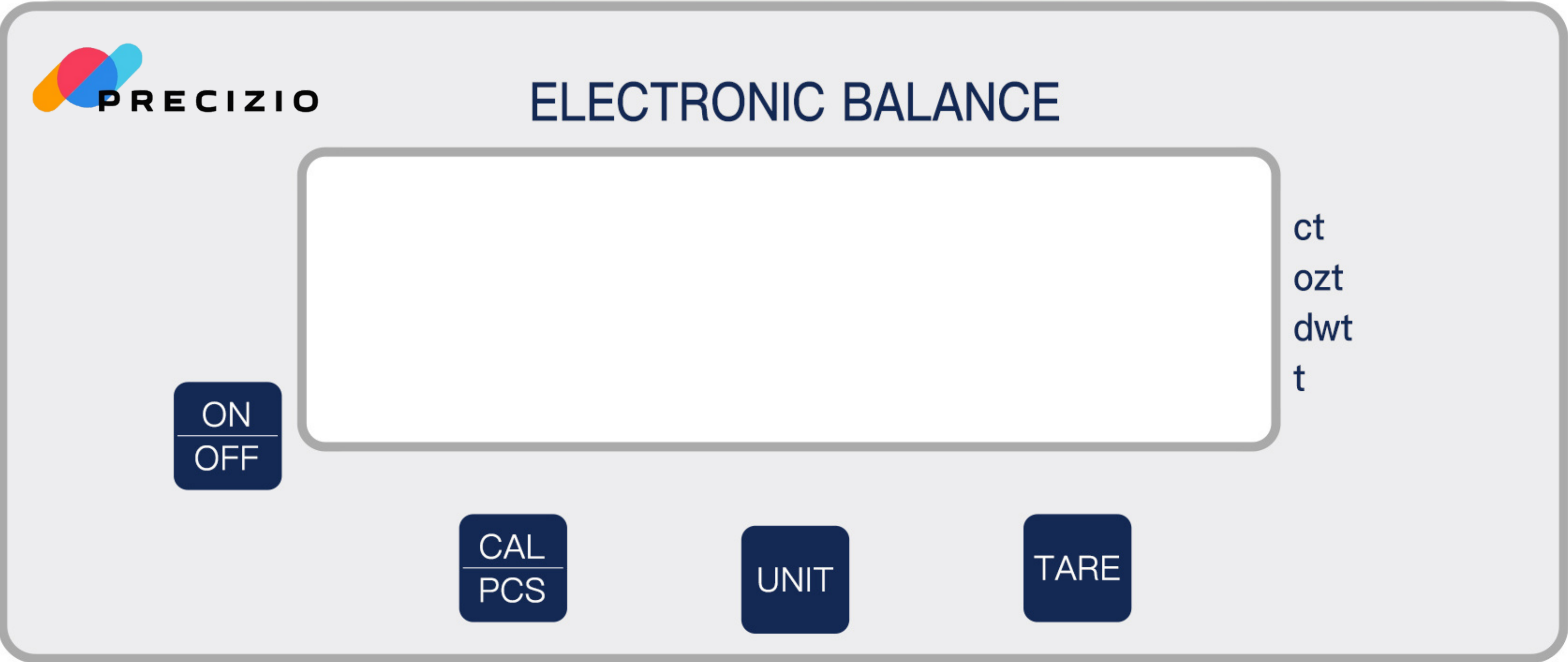
4. Installation and Use Location

- The balance's working environment should be between 40°F and 105°F. Large temperature changes will affect the accuracy of the scale.
- Install the balance on a flat, stable surface.
- Do not install or use the balance in locations subject to strong air currents or vibration.
- Do not install or use the balance in direct sunlight.
- Do not install or use the balance in a location subject to wide swings in temperature or humidity.
- Do not press buttons on the balance with items having a sharp point such as a pen or pencil.
- Do not install or use the balance in the vicinity of equipment that produces electromagnetic interference (EMI) or radiation.

5. Product Specifications

Model	PH Series
Pan Size	7.7" x 7.7" (195mm x 195mm)
Power Supply	100V-240V
Display	LCD
Units of Measurement	g, ct, oz, ozt, lb, kg, dr, gn, dwt, t
Stabilization Time	5 seconds
Functions	Weighing/Tare/Counting/Printing
Sensor	Strain gauge
Materials	ABS body, stainless steel weighing pan
Calibration	External
Capacity Accuracy	15kg, 10kg: 0.1g 1000-3000g: 0.01g

6. Display



1 USING COM TOOL

1. Connect the balance to the PC using the RS232 cable.
2. Open COMTool and select the COM port.
3. Set the baud rate: 9600; stop bits:1; data bits: 8; parity: None.
4. The command is R or r

2 RS232 OUTPUT PARAMETER SETTINGS

1. Turn on the power and immediately press the TARE key twice and press the CAL/PCS key once.
2. When the display shows "01-dIU," press the PRINT/UNIT button until "08-bud" is displayed.
3. Press the TARE button. If "9600" is not displayed, press the PRINT/UNIT button until "9600" appears.
4. Press the TARE button; "08-bud" will appear.
5. Press the PRINT/UNIT button; "09-odE" will appear.
6. Press TARE; the number "0," "1," "2," "3," or another number will appear. Press the PRINT/UNIT key to cycle through the settings and choose the numbers based on desired functions as mentioned below:
 - > Button output (Short press PRINT/UNIT)
 - > Stable output
 - > Continuous output
 - > Command output (command is "r" or "R")
7. Press TARE after selecting the output mode.
8. Turn the balance off and then turn it on again to complete the output settings.

3 ADJUSTING THE BAUD RATE

The baud rate is the rate of data transfer to the PC. It indicates how many bits per second can be transferred. The default baud rate for this balance is 9600. The baud rate settings for the balance and the PC must match.

1. Turn on the power and immediately press the TARE button twice and press the CAL/PCS key once.
2. When the LCD displays "01-dIU," press the PRINT/UNIT button until "08- bud" is displayed.
3. Press the TARE button. If "9600" is not displayed, press the PRINT/UNIT button until "9600" appears.
4. Press TARE key, then turn the balance off and then turn it on again to complete the setting.

20. Cleaning

- Always power off and unplug the balance before cleaning or storing it.
- Use a damp cloth to wipe down the balance and weighing pan. For stubborn stains, use a mild detergent on a damp cloth. Dry the balance after cleaning.
- Do not clean the balance with solvents or cleaners that may cause damage or corrosion.
- Do not immerse the balance in water or other liquids.
- Do not use a stream of water to clean the balance.

15.Tare

Press **TARE** before weighing to ensure an accurate reading (starting from 0).

1. Place an empty container on the pan. Its weight will be displayed.
2. Press TARE until “0” is displayed.
3. Place additional objects in the container to find the net weight.
4. When you remove the empty container, the scale will display a negative number.
5. Press TARE again and the weight display will return to “0.”

16.Unit Conversion

Long press the **PRINT/UNIT** button to switch between the available units of measurement, e.g., g, ct, oz, kg, t, dwt, ozt, etc.

17.Counting Function

The counting function is used to count the number of parts by extrapolating values from the original sample.

1. Press **TARE**.
2. Press and hold the CAL/PCS key. The balance will cycle through 10, 20, 50, and 100.
3. Place the corresponding number of units on the scale. Press the CAL/PCS when the number corresponds to the number of objects you will place in the pan. For example, if you have 20 pieces, select 20 by pressing CAL/PCS when the display shows “20.”
4. Add or remove pieces from the pan and the scale will display the number of pieces weighed. For example, if you add 3 pieces, the balance will display “23.”
5. Press CAL/PCS again to exit the counting function.

18.Overload Warning

Do not overload the balance to avoid potential damage to the unit. In case of overload the display will show “—OL—”, remove weight from the scale until “0” is displayed.

19.RS232 Printout Settings

Connecting the balance to a PC requires an RS232 to USB adapter serial cable (not included) and COMTool. COMTool is a serial communication terminal program that can transmit bytes to and from devices connected to the PC’s COM port.

7. Controls

Button	Short Press vs. Long Press	Action
POWER	Short press	Turns balance on or off
CAL/PCS	Short press/Long Press	Long press - Used to calibrate scale (CAL)
		Short press – Used for counting function (PCS)
PRINT/UNIT	Long Press	Changes the unit between g, ct, oz, ozt, lb, kg, dr, gn, dwt, t
	Short Press	Print data (only works for the scale with RS232 interface)
TARE	Short press	Used to reduce gross weight to tare weight

8. Packing List

- Precision Balance
- Weighing pan
- Weighing pan holder (for square weighing pans only)
- Power cord
- calibration weight (not included with 0.1g accuracy balances)
- User manual

9. Unpacking

After unpacking, please check the contents to ensure all of the components are present and there is no damage. If parts are missing or damaged, please contact customer support.

Note: Data Cable Are Not Included



10.Installation

1. Assemble the balance by screwing the weighing pan holder into the balance.
2. Place the weighing pan on the weigh pan holder.
3. Please confirm the correct voltage before using the scale.
4. Attach the power cord and plug the balance into a 100–240 V socket.

11. Getting Started

1. Ensure the balance is level. The feet on the bottom of the balance can be screwed in or out as needed to level the instrument.
2. Press the ON/OFF button to turn the balance on.
3. When turning on, the display will fully illuminate for approximately 1.5 seconds.
4. The balance will display numbers 1 through 9. When it reaches 0, the balance is ready for calibration.

12. Calibration

The calibration function can auto-detect any calibration weight in multiples of 100g, i.e., 200g, 500g, 1000g, etc., as long as the weight does not exceed the maximum capacity of the balance. For scales with a maximum capacity of 2000g or greater, use a calibration weight of at least 500g. The closer the calibration weight is to the maximum capacity of the balance, the greater the accuracy of the weighing. For example, with a 2000g maximum weighing capacity, greater accuracy can be achieved by calibrating with a 1000g weight versus a 500g weight.

1. Turn the scale on.
2. Press and hold the CAL/PCS key until the display shows "CAL."
3. The display will show a weight (e.g., 500g). Place any calibration weight in multiples of 100g (a 500g weight include on the packing) on the weighing
4. pan, it can auto-detect the calibration weight.

Note: The calibration weight is not included with 0.1g balances.



Remove the standard mass once the display is stable and accurate.

Note: If this is the first time using the balance, repeat the calibration steps 2-3 times. Please ensure that the scale is completely level and stable during calibration. If, after repeating the calibration steps 2-3 times, the weighing is still inaccurate, contact customer service for assistance before making a return.

13. Zero

Press the **TARE** button before weighing to ensure an adequate reading (starting from 0).

14. Linear Calibration

In order to ensure the accuracy of the balance, it should be calibrated regularly and frequently. For routine calibration, the balance is normally calibrated to a single point. However, if the balance starts to experience inaccuracies, the balance requires linear calibration to remedy the issue.

1 SINGLE-POINT LINEAR CALIBRATION

1. Turn on the scale and immediately press the TARE key twice and the CAL/PCS key once. The display will show "01-diu" after a few seconds
2. Press the PRINT/UNIT key to change the display to "04-CAL."
3. Press the TARE key; the display will show "CAL 2" (or 1, 3, 4, or 5).
4. Press the PRINT/UNIT key and it will cycle from "CAL 1" to "CAL 5."
5. Press the TARE key to confirm "CAL 1."
6. The display will show "05000.0" (max 5000g). Adjust the weight to 500g or your desired weight. Once weight is set, keep pressing the TARE key to the last digit and press TARE key again until the display will change to "Put 1 1" (ignore the last number 1).
7. Place a 500g calibration weight or weight that you set in last step on the pan and press the TARE key. The display will show "500.0" and the calibration is finished.

2 TWO OR MORE POINTS LINEAR CALIBRATION

1. Turn on the scale and immediately press the TARE key twice and the CAL/PCS key once. The display will show "01-diu" after a few seconds
2. Press the PRINT/UNIT key to change the display to "04-CAL."
3. Press the TARE key; the display will show "CAL 2" (or 1, 3, 4, or 5).
4. Press the PRINT/UNIT key and it will cycle from "CAL 1" to "CAL 5"; select CAL 2 for a two-point calibration. Note: You can select more calibration points as necessary.
5. Press the TARE key; the display will show "Put 1 1" (ignore the change of last number 1)
6. Place a 2500g calibration weight on the pan and press the TARE key; the display will show "Put 2 1" (ignore the last number 1).
7. Place a 5000g calibration weight on the scale; the display will show "5000.0" and calibration is finished.

Note: If you are conducting a 3-, 4-, or 5-point calibration, there is no need to press the TARE key in Step 7 above. You would instead follow this procedure:



1. Turn on the scale and immediately press the TARE key twice and the CAL/PCS key once. The display will show "01-diu" after a few seconds
2. Press the PRINT/UNIT key to change the display to "04-CAL."
3. Press the TARE key; the display will show "CAL 2" (or 1, 3, 4, or 5).
4. Press the PRINT/UNIT key and it will cycle from "CAL 1" to "CAL 5"; select "CAL 2" [1] for a two-point calibration. Note: You can select more calibration points as necessary.
5. Press the TARE key; the display will show "Put 1 1" (ignore the change of last number 1).
6. Place a 2500g calibration weight on the pan; the display will show "Put 2 1" (ignore the last number 1).
7. Place a 5000g calibration weight on the scale; the display will show "5000.0" and calibration is finished.